



NEW  
VOICES IN  
HARMONY

## Terms and Conditions

### Program Changes

- The conference program is subject to change without notice. Kodaly Vic will not be responsible for any damage or grievances caused by changes to the conference program.
- Any changes to the program will be advertised on our website as soon as possible.

### Membership

- Please select the conference fee appropriate to your Kodaly Australia membership level.
- You must be a Kodaly Australia member at the time of registration AND at the time of the conference.
- If the fee selected does not match your membership level, you will be invoiced for the balance.
- Non-Member registration INCLUDES a 12-month Kodaly Australia Ordinary membership, valued at \$70.
- You may join Kodaly Australia or renew your membership at [www.kodaly.org.au](http://www.kodaly.org.au) and then register for the conference at the member rate if you wish. This will save you money on booking fees.
- The membership portion of the non-member registration rate is non-refundable.

### School (Corporate or Family) Membership

- Associate (Corporate or Family) Kodaly Australia membership entitles you to up to two member rate registrations. At the time of booking, these staff members must be listed on the school membership on the Kodaly Australia database. This ensures staff can receive the discounted rate.
- Schools can update their affiliated teacher members by contacting the Kodaly Australia Office by emailing [national.administrator@kodaly.org.au](mailto:national.administrator@kodaly.org.au)

### Substitutions

- If after booking you are unable to attend, you are welcome to nominate a different person to come in your place.
- If a substitution of a registration is made prior to the start of the conference, then the substitution may be reversed prior to or during the conference.
- If a substitution or substitution reversal is made during the conference, no further substitutions to that registration are possible.
- If you registered at a discounted rate (eg: Super Early Bird or Early Bird) and the substitution takes place at a later time (eg: Full Price period), you are not required to pay the difference between the rates at the time of substitution.
- If you registered at a member rate and the substituted person is not a member, the difference between the member and non-member rates at the time of the original purchase is payable.  
There are no other costs for registration substitution.
- Notice of substitution should be provided to the organisers at [conference@kodaly.org.au](mailto:conference@kodaly.org.au) as soon as possible.



- Substitution notices may be received up until the start of the conference or before the start of the next individual conference day.
- Substitution notices on conference days should be received before 5:00pm to facilitate planning.
- The substitution takes effect at the start of the next individual conference day following receipt of the notice of substitution.

#### Humanitix Booking Fees:

- Our ticketing partners Humanitix charge booking fees of 2.5% plus \$0.50 per ticket purchased. This includes registrations made by invoice.
- Booking fees are included in advertised conference registration rates.
- Visit our [website](#) to view a breakdown of booking fees.
- In most cases booking fees are non-refundable.
- 100% of all profits made by Humanitix goes to charity. Read more [here](#).

#### Cancellations by You and Refunds

- You may cancel your registration if desired. All cancellations must be notified by email to [conference@kodaly.org.au](mailto:conference@kodaly.org.au)
- A \$50 administration fee will be held from all cancellations.
- Humanitix Booking Fees are non-refundable at any time.
- The membership portion of the non-member registration rate is non-refundable at any time.
- You will receive a refund of 100% (less admin, booking fees & membership) if you cancel your registration before 1 August 2024.
- You will receive a refund of 75% (less admin, booking fees & membership) if you cancel your registration between 1 August 2024 and 31 August 2024 inclusive.
- You will receive a refund of 50% (less admin, booking fees & membership) if you cancel your registration between 1 September 2024 and 8 September 2024 inclusive.
- No refunds are issued if you cancel your registration after 8 September 2024. No administration fee is payable in this circumstance.

#### Rescheduling the Event or Cancellations by Kodaly Vic

- If the event is rescheduled by Kodaly Vic, you will receive a 100% credit which can be used for the rescheduled event.
- If you are unable or unwilling to attend the rescheduled event, you will receive a 100% refund less a \$50 administration fee and booking fees.
- If the event is cancelled by Kodaly Vic, you will receive a refund - less an administration fee - based on when the event was cancelled. The following date ranges and refunds apply:  
Before 8 September 2024 - 100% refund, less a \$50 administration fee and booking fees;  
8 September 2024 or later - 100% refund, less a \$100 administration fee and booking fees.



**COVID:**

- All people attending the conference must agree to follow current and most recent advice and directives provided by Commonwealth and State Government health authorities regarding COVID-19 restrictions during the Conference Period.
- This includes any mandated vaccination requirements as per Commonwealth and State Government Guidelines at the time of the conference.
- All people attending the conference must agree to comply with Kodaly Australia’s policies and procedures relating to minimising the risk of COVID-19 transmission when attending the conference. This includes following:
  - the COVID-19 Guidelines (or guidelines relating to any other health-related event) issued by Kodaly Australia and the directions of any representative of Kodaly Australia in connection with workplace health and safety matters; and
  - directions of any representative of the venue when the person is present at the venue.
  - The persons agree that Kodaly Australia is not responsible for any liability, cost, expense, loss or damage that the person suffers or incurs as a result of any failure by the person to comply with the COVID-19 Guidelines or as a result of contracting COVID-19 during the conference.

Any serious, persistent, or ongoing failure by the person or organisation to comply with the COVID-19 Guidelines or the venue’s safety directions will entitle Kodaly Vic to terminate any agreement, ticket, or any other arrangement.

All stakeholders connected to the 2024 Kodaly Australia Conference acknowledge that if the conference is unable to proceed on the agreed date due to impacts of COVID-19 (for any reason, including but not limited to travel restrictions, social distancing restrictions, or action or inaction by a government agency), it is agreed by all parties that alternative arrangements and options for the conference will be communicated with you in a timely manner. This communication will include information about rescheduling, alternative formats, refunds, other relevant information as required.

**Insurance:**

The Conference organisers cannot accept liability for personal injuries sustained, for loss of, or damage to property belonging to Kodaly Australia Conference 2024 participants (or their accompanying persons), either during or as a result of the Conference.

The organisers do not take responsibility for cancellation of the event beyond our control (natural disaster, outbreak of severe contagious epidemic, major strikes etc.). In such a case, the organising committee will decide upon refunding of paid registration fees.